

FINANCIAL HARDSHIP AND FAMILY VIOLENCE SUPPORT SERVICES

Family violence is defined as any violence between family members, including current or former partners in an intimate relationship. It may include physical, sexual, psychological, social, emotional or financial abuse and can occur in relationship and family structures of all kinds.

This document provides a range of national and state based support services to use when talking to members.

National services

- For emergency situations that require immediate and urgent assistance call **000**
- **Financial Counselling Australia (1800 007 007)**: Financial counsellors provide a free, independent and confidential service www.financialcounsellingaustralia.org.au
- **1800 RESPECT**
1800 737 732: A free 24 hour, sexual assault, family and domestic violence counselling line - for anyone who has experienced, or is at risk of, family and domestic violence and/or sexual assault www.1800respect.org.au
- **Lifeline (24 hours)**
13 11 14: providing anyone experiencing a personal crisis with access to 24 hour crisis support and suicide prevention services. www.lifeline.org.au
- **Another Closet (24 Hours)**
1800 656 463: A free, National Counselling Line supporting the LGBTIQ community www.anothercloset.com.au
- **Kids Help Line (24 Hours)**
1800 551 800: assists people aged up to 25 who are exposed to violence as adults as well as staff who have concerns about the safety of their children www.kidshelp.com.au
- **Relationships Australia**
1300 364 277: A leading provider of relationship support services for individuals, families and communities www.relationships.com.au
- **Mens Line (24 hours)**
1300 789 978: Counselling and resources for men in crisis www.mensline.org.au
- **Mens Referral Service (24 hours)**
1300 766 491: telephone counselling for men dealing with family violence matters www.ntvmrs.org.au

State Based Services

NSW

Domestic Violence Line
1800 656 463

Rape and Domestic Violence Services (24 Hours)
www.rape-dvservices.org.au
1800 424 017

LawAccess
1300 888 529

Safe Relationship Project
(02) 9332 1966
www.domesticviolence.nsw.gov.au

Immigrant Women's Speakout
02 9635 8022
www.speakout.org.au

Aboriginal and Torres Strait Islander Services
1800 686 587

QLD

DV Connect
www.dvconnect.org
Women's Line: **1800 811 811**
Men's Line: **1800 600 636**

Sexual Assault Helpline
1800 811 811

Brisbane Domestic Violence Service
07 3217 2544
www.bdvs.org.au

Immigrant Women's Support Service
07 3486 3490

Queensland Indigenous Family Violence Legal Centre
1800 887 700
www.qifvls.com.au

LGTBI Legal Service
0401 936 232
www.lgbtilegalservice.org

SA
Domestic Violence Helpline
1800 800 098

Legal Aid
1300 366 424

Family Violence Legal Services Aboriginal Corporation
1800 309 912
www.fvlsac.org.au

Migrant Women's Support Service
08 8346 9417

Yarrow Place Sexual Assault Service
1800 817 421
After hours 24 hours support
08 8226 8787
www.yarrowplace.sa.gov.au

VIC

Safe Steps
1800 015 188
www.safesteps.org.au

InTouch Multicultural Centre against Family Violence
1800 755 988
www.intouch.org.au

Victorian Legal Aid
1300 792 387
www.legalaid.vic.gov.au

Aboriginal Family Violence Prevention – And Legal Service
1800 105 303
www.fvpls.org

Sexual Assault Crisis Line (24 Hours)
1800 806 292
www.sacl.com.au

WA

Crisis Care Helpline (24 Hours)
1800 199 008

Women's Domestic Violence Helpline (24 Hours)
1800 007 339

Men's Domestic Violence Helpline (24 Hours)
1800 000 599

Domestic Violence Advocacy Service
(08) 9227 5852

Yorgum Domestic Violence Services
(08) 9218 9477

Multicultural Women's Advisory Service
(08) 9328 1200